



Apply for Indiana EAP to Get Additional Help from Citizens Energy Group

Citizens Energy Group is urging customers needing financial assistance to apply for the [Indiana Energy Assistance Program](#) to automatically qualify for additional help from the utility company. Customers who qualify for EAP will **automatically receive** the following assistance from Citizens:

- **Universal Service Program (USP)** – The USP provides qualified customers a 10-25 percent discount on their natural gas bill. USP customers may also receive crisis assistance funds to be applied to past due heating bills.
- **Low-Income Customer Assistance Program (LICAP)** – Subject to available funds, LICAP provides wastewater bill credits to qualified customers. LICAP eligible customers may also receive funding toward the purchase of water-saving appliances and home renovations.

Citizens also provides grants to customers in need through its **Warm Heart Warm Home Foundation**. These grants can be applied to utility bills for customers who may not qualify for EAP. In addition, Citizens is providing payment arrangements up to 12 months for customers behind on their utility bills.

For more information on all these assistance sources, go to CitizensEnergyGroup.com/Help or call (317) 927-4311.